

# Cuckoo Clock Instructions

- 1) Unpack the cuckoo clock with care! When removing the cuckoo clock from the box please hold it at the roof. Be sure to check and remove, from the box, the other parts such as pendulum, crest and weights. Some boxes will have a false bottom where you will find the weights and/or pendulum stored.
- 2) Lay the cuckoo clock face down on a flat surface (preferably on a soft item such as a towel) and open the back door by sliding the latch to the side. Insert a pen or small screwdriver into the notch and pry the door off, if necessary.
- 3) Once opened, be careful not to bend any of the wires in the clock. Remove the packing paper from the gong wire (coil) on the back door. Remove the retaining clips located on each of the bellows in the clock.
- 4) Attach the crest and/or other ornaments to the clock.
- 5) Hang the clock on a strong screw which is secure in the wall at a slight upward slant. You can hang the clock at any level but you are best to hang it at least 80" (2 metres) off the floor. **A picture hook is NOT SUITABLE.**
- 6) Open the small paper bag, located underneath containing the cuckoo clock chains. Undo any knots in the chain so they dangle freely. **NEVER turn the clock up side down after removing the tie wire.**
- 7) Hang the weights on the hooks, which should be against the base of the clock, in the fully wound position.
- 8) Open the bird's door by gently moving the latch to the left so the cuckoo can come out. If the clock has double doors open both latches.
- 9) Hang the pendulum on the wire loop which will hang through the elongated hole at the bottom of the clock. Make sure the clock is vertical and flush against the wall so that the pendulum will swing freely. Gently push the pendulum to one side to start the clock. The pendulum should have an even rhythmical beat. Listen closely, you may have to slightly move the clock left or right at the bottom, to obtain the correct beat.
- 10) To set the correct time, you can move the minute hand clock-wise, but you must allow the clock to cuckoo and/or finish playing music every hour and/or half-hour until the correct time is attained. **DO NOT MOVE THE HOUR HAND -** (the short hand)
- 11) To wind the clock, gently pull down on the loose chain (opposite chain the weight is on). The weight will rise to the bottom of the clock. You can wind the clock at anytime but it is best to wind it before it reaches the floor. If the clock has an 8 day movement, it is recommended to gently lift the weight while pulling the opposite end of the chain.
- 12) The proper timing of the clock can be regulated by moving the pendulum leaf/ornament. If the clock gains time, push the pendulum leaf /ornament down along the stick. If the clock loses time, push the leaf/ornament up along the stick. Make the adjustments in small increments and let the clock run for a few hours or more and re-adjust if needed. You can remember this process by remembering "Lower is Slower".
- 13) Many models come with a night shut-off switch which turns the cuckoo and/or music off. The shut-off lever is located on the side of the clock or can be a push-pull rod located underneath the clock.

## TROUBLESHOOTING

- a) DO NOT install the clock in area where there are wind draughts (eg near a window, or fans and air conditioners)
- b) Ensure the Cuckoo Door Latch is in the Open Position! (See instruction 9)
- c) Ensure the weights are fully wound and that the chains have no kinks
- d) Ensure the back of the clock is flat against the wall to prevent the pendulum rubbing on the clock case
- e) Ensure the night shut-off lever is in the ON position. (See instruction 13)
- f) Listen and ensure the clock has even rhythmical beat (see Instruction 9)

For a comprehensive list of instructions visit  
**[www.black-forest-hill.com.au](http://www.black-forest-hill.com.au)**

*The warranty will be void if there are obvious signs of tampering with the clock hands or the bending of wires inside the clock. This warranty does not cover stretched chains or the removal of chains entangled in the clockwork as a result of turning the clock upside down.*